

SUBMITTING AN RA REPAIR

When submitting an RA repair with service please take care to ensure the following procedure is adhered to:

- Print out a copy of this RA form for each individual repair; fill out all fields with the relevant information. **IMPORTANT:** Take note to record a point of contact for repairs submitted; TAG Service may contact you regarding repairs.
- If claiming a warranty repair please attach the relevant warranty information to the warranty status page. For all non-warranty repairs please identify the repair as non-warranty in the warranty status field.
- When your RA Form is completed please consolidate with your repair and submit to TAG Service:

Attn: Service Department
Technical Audio Group
Unit 17, 43-53 Bridge Rd
Stanmore NSW 2048

- If you have any questions or concerns please feel free to contact the Service & Spares Administrator via (02) 9009 4315 or service@tag.com.au.

SERVICE RA FORM

DATE: _____

CUSTOMER DETAILS

COMPANY NAME: _____

CONTACT PERSON: _____

PHONE NUMBER: _____

EMAIL ADDRESS: _____

STREET: _____

SUBURB/CITY: _____

STATE/POSTCODE: _____

REPAIR INFORMATION

DATE OF PURCHASE: _____

PRODUCT MODEL: _____

SERIAL NUMBER: _____

FAULT DESCRIPTION: _____

WARRANTY STATUS: _____

If claiming a warranty repair, please attach copy of Proof of Purchase/Receipt to this page.